

Public Accountability Statement (PAS) Content Index

We have voluntarily included the Public Accountability Statement (PAS) reporting requirements in this report. These are applicable to federally regulated Canadian banks with more than \$1 billion in equity. For more information, see fcac-acfc.gc.ca

The table below lists each PAS reporting element along with the page number and section where it can be found in the Vancity Group's 2004-05 Accountability Report.

Key

Page No.	Indicates page of the printed 2004-05 Accountability Report where information on the indicator can be found.
PDF-CX-X	Information contained in full report available in PDF format only. CX indicates PDF section (C1 to C6), and X indicates the page number.

The *printed* Accountability Report is the main report available in print, or downloadable as a PDF from our website.

In addition to the *printed* report, there's also a *full* report available in PDF format only. This full report includes additional information and data tables.

To download a copy of either our printed or full reports, visit:

www.Vancity.com/accountability05 or www.Citizensbank.ca/accountability05

To order a copy of the printed report, email accountability@vancity.com or call 604-877-7000 (Vancity) or 604-708-7800 (Citizens Bank).

PAS Reporting Requirement	Page No.	Report Section	Report Heading	Comments
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Community development goals and activities		C2. outstanding service C5. lead by example		Throughout sections
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Charitable donations	65	C5. lead by example	strong non-profits and co-operatives	
Other philanthropic activities		C5. lead by example		Throughout section
New initiatives or technical assistance in relation to financing for small business and investments or partnerships in micro-credit programs	34 PDF-C2-7	C2. outstanding service C2. outstanding service	support for business more on support for business – Support for small business and entrepreneurs - Micro finance solutions for our members	
Debt financing authorized to be made available to firms in Canada	PDF-C2-6	C2. outstanding service	more on support for business	
Initiatives to improve access to financial services to low-income individuals, senior citizens and disabled persons	36 PDF-C2-8	C2. outstanding service C2. outstanding service	access to financial services and social inclusion more on access to financial services and social inclusion	
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Number of full- and part-time employees by province	PDF-C4-2	C4. great place to work	more on overall employee satisfaction – Employee profile data	
Taxes paid	PDF-C6-1	C6. responsible financial managers	more on our financial performance – Taxes paid	